



# Your new ID cards have arrived!

Below are your new ID cards for your health benefits plan. The information on these cards is based on your current eligibility on file. If you decide to make changes to your current coverage or plan elections during Open Enrollment, you will be sent new ID cards. If you are enrolled in the UniCare vision plan, you will receive separate ID cards from UniCare. If you need additional ID cards, you can obtain them at your program website, [www.egtrust.org](http://www.egtrust.org), or by calling your Care Coordinators at **1-855-452-9997**.

**PHARMACY BENEFITS MANAGER:**



RXBin: 004336  
PCN: ADV  
RXGroup: RX2739

Pharmacy Help Desk: 1-800-364-6331

**OUT OF NETWORK SAVINGS:**



**OTHER:**



www.LabCard.com  
1.800.646.7788

Coordinated Health/Care provides a staff of Care Coordinators who provide information, assistance, and guidance to you, your family, your physicians, and their office staff. You receive the highest level of benefits when you begin all healthcare events with a call or visit to an in-network Primary Doctor and receive referrals and precertifications for Specialist visits and procedures. See website or Plan Documents for details.

For Employee/Member assistance finding in-network providers, or claims and coverage questions, contact: **1-855-452-9997** or [www.egtrust.org](http://www.egtrust.org).

Insured Name:

Insured ID #:

Group/Policy #:

Medical Plan:  
**Platinum**  
Medical Coverage:

*This card is for information only and is not a guarantee of benefits.*



Egyptian Area Schools Employee Benefit Trust

TPA/PAYER: (Claims Administered By)



See inside for claims submission address

**IN-NETWORK PROVIDER PANEL:**



See inside for precertifications/referrals

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See inside for precertifications/referrals

# Please contact your Care Coordinators at **1-855-452-9997** for all of your health benefit needs and questions.

You can count on your Care Coordinators to help you understand your benefits, find in-network physicians, reduce out-of-pocket expenses, and answer claims questions. They help ensure you're getting the most out of your healthcare benefits.

The medical claims payer for this program is Meritain Health. Your healthcare providers should send claims to the address on the inside of your ID card.

Below are two ID cards for your health plan. Please check these cards carefully and make sure that all information is correct. If any information needs to be updated, please contact your Care Coordinators, and new ID cards will be sent to you.

Please fold and detach these cards at the perforations, then fold the cards in half to fit in your wallet. You should carry a program ID card with you at all times and present it to healthcare providers at the time of service. This ID card gives you and your providers important information about *Coordinated Health/Care* and how to obtain assistance from your Care Coordinators.

## Providers

This employer's health benefits plan incorporates *Coordinated Health/Care*, which offers a staff of *Care Coordinators* to assist providers and office staff in coordinating patient care. For assistance with patient logistics, referrals and precertifications, benefits, or to find in-network providers, contact: **1-866-704-5550** or visit [www.CHC-care.com](http://www.CHC-care.com).

**Eligibility check.** Call or use website to verify eligibility.

### Patient Responsibility:

OFFICE VISIT:	TIER 1 & 2	TIER 3	TIER 4
Primary Doctor:	\$25	Ded., then 30%	Ded., then 40%
Specialist w/referral:	\$30	Ded., then 30%	Ded., then 40%
Specialist w/o referral:	\$40	Ded., then 30%	Ded., then 40%

Revision Date: 09/01/12

**Referrals:** Patients receive the best benefits with a referral from their Primary Doctor to an in-network specialist. To submit a referral notice call: **1-866-704-5550**, visit [www.CHC-care.com](http://www.CHC-care.com), or fax **1-800-973-2321**.

**Precertification:** The following procedures require precertification:

- Inpatient Admissions
- SNF Admissions
- Oncology Therapy
- Dialysis
- Surgery (inpatient or outpatient)
- DME over \$500
- Therapy Services
- Residential TX Fac.
- Home Health & Hospice
- MRI, MRA & PET scans
- Transplants

**Precertification requests may be submitted via phone or website.**

**Emergency admissions:** Notify by next business day at noon.

**Consult a Doctor** – Call 1-800-362-2667 or [www.mydrconsult.com](http://www.mydrconsult.com)

### Medical Claims Submission

EDI: Healthlink 90001 | Healthlink, Inc. | PO Box 419104 | St. Louis, MO 63141-9104

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